#### **Report on the details of Students Satisfaction Survey:**

The student's satisfaction survey includes the entire questionnaire recommended by NAAC. The organisation of survey, questionnaire and the results are as follows.

# National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation

#### **Guidelines for Students**

This survey is being conducted by the institution to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age: C) College Name:

D) Gender: a) Female b) Male c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's b) Master's c) MPhil d) Doctorate e) Other ( )

F) What subject area are you currently pursuing?

a) Arts b) Commerce c) Science d) Professional e) Other: ( )

# Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.

• The response given by the students for the questionnaire provided to the students are as

follows.

- 1. How much of the syllabus was covered in the class?
  - 4 85 to 100%
  - 3 70 to 84%
  - 2 55 to 69%
  - 1-30 to 54%
  - 0-Below 30%
- 2. How well did the teachers prepare for the classes?

## 4 – Thoroughly

- 3 Satisfactorily
- 2 Poorly
- 1 Indifferently
- 0 Won't teach at all

## 3. How well were the teachers able to communicate?

# 4 – Always effective

- 3 Sometimes effective
- 2 Just satisfactorily
- 1- Generally ineffective
- 0– Very poor communication
- 4. The teacher's approach to teaching can best be described as
  - 4– Excellent
  - 3 Very good
  - 2-Good
  - 1 Fair
  - 0–Poor
- 5. Fairness of the internal evaluation process by the teachers.
  - 4 Always fair
  - 3 Usually fair
  - 2 Sometimes unfair
  - $1-Usually \ unfair$
  - 0– Unfair

6. Was your performance in assignments discussed with you?

#### 4 – Every time

- 3 Usually
- 2 Occasionally/Sometimes
- 1 Rarely
- 0-Never

- 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
  - 4 Regularly
  - 3 Often
  - 2 Sometimes
  - 1 Rarely
  - 0–Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 Significantly
- 3 Very well
- 2 Moderately
- 1 Marginally
- 0– Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0– Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 Every time
- 3 Usually
- 2- Occasionally/Sometimes
- 1-Rarely
- 0–Never
- 11. Your mentor does a necessary follow-up with an assigned task to you.
  - 4 Every time
  - 3-Usually
  - 2-Occasionally/Sometimes
  - 1-Rarely
  - 0 I don't have a mentor
- 12. The teachers illustrate the concepts through examples and applications.
  - 4 Every time
  - 3 Usually
  - 2-Occasionally/Sometimes
  - 1-Rarely
  - 0-Never

- 13. The teachers identify your strengths and encourage you with providing right level of challenges.
  - 4 Fully
  - 3 Reasonably
  - 2 Partially
  - 1 Slightly
  - 0– Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 Every time
- 3 Usually
- 2-Occasionally/Sometimes
- 1 Rarely
- 0 Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1-Disagree
- 0-Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 To a great extent
- 3 Moderate
- 2-Some what
- 1 Very little
- 0 Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0 Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 To a great extent
- 3 Moderate
- 2 -Some what
- 1 Very little
- 0 Not at all

- 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
  - 4 Above 90%
  - 3 70 89%
  - 2 50 69%
  - 1-30-49%
  - 0-Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 –Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0 Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Overall good faculties
- b) Classes are more interaction
- c) Faculties teaching with practical knowledge is best in our institution.

Every student has to take part in SSS. The overall outcome 95% of students satisfied with coverage of syllabus more than 85%. The students appreciated the preparation of teachers with remark "Thoroughly". The evaluation process is transparency in the institution and 96% of students strongly agree it. The academic activities in teaching has been appreciated by the students which includes preparation of faculty in subjects, giving real examples, mentoring and motivation of students, use ICT resources, subject expertise, regularity in work. The academic activities majorly include workshops, department seminars, conferences, guest lectures and smart class. The institution further supports to career counselling, placement drive, skill development and industrial visits as extension activities 85% agree with it. The students also take part in other activities like expo, cultural, sports through women empowerment cell. We also make the students to take part in social responsibilities like blood donation camp, tree plantation, village cleaning and awareness programmes.

In overall 95% of students strongly agree with the statement that the quality of teaching learning process in the institution is very good.